



CAREER PATHWAY – Housekeeping

Willow Valley Communities

FIND OPENINGS: <https://willowvalleyco.wpenginepowered.com/employment>

Business Description

Willow Valley Communities is the premier Senior Living Community in Lancaster, Pennsylvania that was voted #1 in Pennsylvania and #2 in the U.S.! (Newsweek 2024) We offer varying levels of care such as Independent Living, Personal Care and Skilled Care, for our Residents who are 55+ on our two beautifully landscaped, resort-style campuses.

Our mission is to inspire each person to embrace the possibilities of a life lived forward.

Our MORE values are:

- Make a Difference
- Own Excellence
- Respect Relationships
- Enhance Wellbeing

Knowledge, Skills, and Abilities Needed

- *The ability to create a positive and encouraging environment*
- *Exemplary customer service skills and the ability to show our MORE values*
- *A passion for serving others*

Connect with us on Social Media!



WillowValleyCareers



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WillowValleyCommunities



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CAREER PATHWAY

Housekeeper Coordinator



- Directly supervises Team Members in the Housekeeping Department.
- Assists Manager in directing Housekeeping program.
- Schedules Team Members' daily work routines.
- Establishes standards and procedures for work of Housekeeping staff.
- Evaluates Team Member performance and performs coaching/counseling.
- Starting wage is \$21.00/hour.

Lead Housekeeper



- Responsible for working in any Housekeeping role within the community whenever necessary.
- Assumes oversight responsibility in the absence of the supervisor and/or coordinator.
- Responsible for training/orienting new Housekeeping Team Members.
- Starting wage is \$18.50/hour

Housekeeper

- Keeps a clean, neat environment for Residents in their rooms, apartments, and public areas.
- Keeps restrooms, stairwells, elevators, storage rooms, etc. clean.
- Empty trash.
- Linen Exchanging.
- Vacuum furniture.
- Starting wage \$16.00/hr